



## **CONTACT LENS POLICY**

Current contact lens technology offers successful contact lens wear to most of our patients. Because contact lenses are medical devices placed on the eyes, they require expert fitting and careful instruction, as well as conscientious care and compliance with recommended follow-up examinations to maintain the healthy functioning of your eyes.

### **THE EYE EXAM**

Before you can be fitted for contact lenses, a complete eye examination is necessary. The cost of this exam is separate from any charges for contact lenses or contact lens services. This exam is critical for determining the health of your eyes and ruling out the possibility of an underlying condition, which may inhibit contact lens use.

### **CONTACT LENS EVALUATION**

The goal of a contact lens fitting is to find the most appropriate contact lens for each patient's optimal comfort and vision. An enormous variety of materials, sizes, and prescriptions are available. We are committed to taking the time to fit you properly. Although many patients will need only one fitting session, sometimes this process requires additional appointments. In our experience the extra time, effort, and patience are well-merited for your ultimate satisfaction and the health of your eyes.

### **INSERTION AND REMOVAL TRAINING SESSION**

The patient will be provided with personalized instruction in the safe care and usage of your new lenses. Upon completion of a successful insertion and removal session, you may begin wearing your lenses. A follow up appointment will then be scheduled.

### **FOLLOW-UP APPOINTMENTS**

Additional follow-up appointments are sometimes necessary to assure that your contact lenses provide you with optimal vision and comfort. Charges for follow-up visits during the first 90 days are included in the initial contact lens evaluation unless your lens type changes during the fitting process where additional fees will be added. Lens types include: sphere, astigmatism correction, monovision or multifocal, specialty, and therapeutic. After 90 days additional contact lens fees will apply.

### **PAYMENT**

The evaluation fee is due at time of service. The payment for contact lenses is due at the time of order.

### **LENS CHANGES**

If a patient originally fit with one lens type requires a change to another lens type, the difference in the evaluation price will be due. For example, a patient switched from a spherical lens to a multifocal lens will incur additional fees.

### **REFUNDS**

There are very few patients who are unable to wear contact lenses. However, if you or your doctor decide to discontinue contact lenses, a refund of the cost of the lenses may be given within the first 30 days (provided returned in the original unopened and undamaged packaging). Opened/damaged boxes of contact lenses are not returnable. There will be no refund of the evaluation fee.

**CONTACT LENS RETURN POLICY**

- All products may be exchanged if returned in the original unopened and undamaged packaging within 30 days of purchase.
- Defective blister packs will be replaced with trials.
- Vial lenses must be returned within 30 days of original invoice date.

**ANNUAL CONTACT LENS EXAMS**

Annual eye examinations are required for good eye health and to safeguard your vision. Texas law mandates a contact lens prescription expire after one year of the date of issue. If it has been a year since your contact lens examination or fitting then you will need a new examination to order contact lenses.

**CONTACT LENS POLICY**

I have read, understand and agree to the Contact Lens Policy.

Patient's Name: \_\_\_\_\_

\_\_\_\_\_  
Patient's Signature

\_\_\_\_\_  
Date

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