

## Financial Policies

1. Dr. Matthew Walsh is an “**open access provider.**” He requires a thorough health and developmental history, as well as an in-depth, behavioral approach to evaluations, which is more time-intensive than a standard eye examination. While he does not participate directly with insurances, our office will provide you with paperwork for you to submit for reimbursement.
2. Insurance plans do **not** always cover for non-participating providers. Call the number on your insurance card for exact details. Please note that the insurance company may ask for a diagnosis code, which Dr. Walsh can provide at the conclusion of the initial evaluation.
3. Nationally, only a handful of the better insurance plans cover Optometric Vision Therapy and/or Rehabilitation. Most do not cover Optometric Vision Therapy and/or Rehabilitation, in the same way they may exclude Orthodontics, as a cost saving measure. **It is important to remember that the unwillingness of your insurance company to pay for these services does not reduce the need for obtaining treatment and should be valued as an investment in your child’s future.**
4. We require **payment in full at the time of service.**
5. We accept several payment methods. Our office takes **cash, personal checks\*, and credit cards:** Visa, Mastercard, and Discover. Patients may utilize their **Health Savings Accounts (HSA’s)** or **Flex Spending Accounts (FSA’s)** to pay for their evaluations and Optometric Vision Therapy and/or Rehabilitation. We also offer **Care Credit** ([www.carecredit.org](http://www.carecredit.org)), which may allow pay patients more time to pay their balance. Additionally, we have partnered with **Step Up For Students** ([www.stepupforstudents.org](http://www.stepupforstudents.org)).

\*In the event of a returned check, a **\$25 Returned Check Fee** will be applied to your account. Your balance, plus the \$25 Returned Check Fee, will be due in the form of a **certified bank check, money order, or cash.**