

# OPTIC GALLERY

## Family Eye Care

*Quality Eye Care Serving the Las Vegas Valley*



### Optic Gallery Eyewear Policy

We are committed to providing you with the best possible service and quality when it comes to your frames and lenses. Please read the policies below, so that you are familiar with all of your options.

Due to the custom nature of glasses, all prescription frame and sunglasses are final: NO refunds or exchanges will be given. Payment is expected at time professional services are rendered and no refunds will be made for services.

#### Eyeglasses Prescriptions:

- For an eyeglass recheck the prescription will be provided and if new lenses are necessary, a courtesy one time remake will be provided at **no charge** within 90 days of the exam. Re-check visits and/or new lenses after 90 days will be charged the usual fees.
- For all lenses-any options that are on the original lenses that are not wanted on the redo will **NOT** be refunded.

#### Frames:

- Frames purchased at Optic Gallery have a one year manufacturer defect warranty. Normal wear and tear, damage by accident or loss are not covered by the warranty. We reserve the right to inspect and determine if the frames can be replaced under warranty.

We are not responsible for eyeglasses that are not picked up within 90 days. Payments or deposits will NOT be refunded. Any other unusual circumstances that are not mentioned above will be handled on a case by case basis.