## **Crystal Machine Utility Configuration Guide**

- 1. Open up the Device Manager
  - a. Open the Control Panel
  - b. Choose the Hardware and Sound Category
  - c. Under Devices and Printers choose the Device Manager
- 2. Check the COM Port machine is connected to
  - a. Found under "Ports"
- 3. Download the Machine Integration Utility:
  - a. In Crystal, click on Support  $\rightarrow$  Download Support Files  $\rightarrow$  Machine Integration Utility
- 4. Browse to the Crystal PM folder located in C:\Program Files (x86)\CrystalPM (or C:\Program Files\CrystalPM)
- 5. Scroll down to the CrystalMachineIntegration.exe application
- 6. Send a shortcut of the CrystalMachineIntegration.exe application to the desktop
  - a. Right click on the CrystalMachineIntegration application
  - b. Choose Send To
  - c. Click Desktop (create shortcut)
- 7. Place a copy of the Machine Integration Utility (Shortcut) into the Startup folder
  - a. Open the Run Window by pressing the Windows key on your keyboard and the letter R (# + R)
  - b. Type in Shell:Startup
  - c. Copy the CrystalMachineIntegration –Shortcut on the desktop to this folder
- 8. Set Up the machine

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| e Configuration Station EHR   | Import /  | Export S  | upport Messages Help Backup Task   | is                          |                   |   |   |   |
|   |   | 50  | Request Support  | 2                           | Time Cl           | ock   |   |   |
| atient Billing Tasks Se   | chedule   | Invento   | Email Tech Support<br>Visit Web Support  |                             | Close             |   |   |   |
| Task List for Mon J   | Jan 30.   | 2017  | Call Tech Support  |                             |                   |   | Display Tasks   | s for Employee:   |
| GoToMeeting   |   |   |  |                             | Assigned Sign Off |   |   |   |
| any lasks<br>)/13:  |   |   | Fast Support   |                             |                   | AS  | signed  | Sign On   |
|   |   |   | Download Support Files   | •                           | Fast Sup          | oort  |   |   |
|   |   |   | Display Help Log   |                             | Image Co          | onversio  | n Library   |   |
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|   |   | Cre   | ate Task   |                             |                   |   |   |   |
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